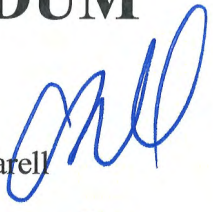



# MEMORANDUM

TO: Chief David Crockarell 

FROM: Captain Steve Hamilton 

RE: Annual Citizen Complaint Summary for 2020

DATE: February 4, 2021

As outlined in Clarksville Police Department General Order C-9, this document serves as the annual summary of citizen complaints made against Clarksville Police Department personnel for the 2020 calendar year. For 2020, the department had fourteen (14) incidents, which resulted in citizen complaints lodged against twenty-six (26) department personnel. The fourteen incidents occurred at different times, involved either one or more officers, and have one or more allegations listed. The allegations related to the fourteen (14) incidents are as follows:

Allegation	Count
Racial Bias	5
Traffic Violations	
Rudeness	4
Criminal	
Policy Violation	27
Excessive Force	2
Other	1

After an investigation was conducted and a investigative finding determined for the fourteen (14) incidents. The findings for each of the allegations are as follows:

Findings	Count
Sustained	6
Not Sustained	1
Unfounded	27
Exonerated	4
Administratively Closed	1



A summary of each incident produced by the IAPro software is attached for your review. Based on the data gathered and compared with years in the past, citizen complaints increased from four citizen complaints in 2019 to fourteen citizen complaints in 2020. The belief is the increase in complaints can be attributed to the national narrative related to law enforcement. In addition, citizens are utilizing the department's citizen complaint process more to address their concerns.